

# Access Board Standards

## **E103.4 ICT Definition**

*Information and Communication Technology (ICT).* Information technology and other equipment, systems, technologies, or processes, for which the principal function is the creation, manipulation, storage, display, receipt, or transmission of electronic data and information, as well as any associated content. Examples of ICT include, but are not limited to: Computers and peripheral equipment; information kiosks and transaction machines; telecommunications equipment; customer premises equipment; multifunction office machines; software; applications; Web sites; **videos; and, electronic documents.**

## **E205 Electronic Content**

**E205.1 General.** Electronic content shall comply with E205.

**E205.2 Public Facing.** Electronic content that is public facing shall conform to the accessibility requirements specified in E205.4.

**E205.4 Accessibility Standard.** **Electronic content shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0** (incorporated by reference, see 702.10.1).

*EXCEPTION: Non-Web documents shall not be required to conform to the following four WCAG 2.0 Success Criteria: 2.4.1 Bypass Blocks, 2.4.5 Multiple Ways, 3.2.3 Consistent Navigation, and 3.2.4 Consistent Identification.*

**E205.4.1 Word Substitution when Applying WCAG to Non-Web Documents.** **For non-Web documents, wherever the term “Web page” or “page” appears in WCAG 2.0 Level A and AA Success Criteria and Conformance Requirements, the term “document” shall be substituted for the terms “Web page” and “page”.** In addition, in Success Criterion in 1.4.2, the phrase “in a document” shall be substituted for the phrase “on a Web page”.